



Office of the
Director of Residential
Rental Property
Bureau du
directeur des propriétés
résidentielles à louer

Prince Edward Island
Île-du-Prince-Édouard
CANADA

April 1, 2020

Notice to Tenants and Landlords:

Following the recommendations of Chief Public Health Officer Dr. Heather Morrison that non-essential businesses and government services be closed indefinitely, the Office of the Director of Residential Rental Property **is suspending all rental hearings including eviction hearings, except for urgent matters, until further notice.**

We will not hold hearings for non-payment of rent. We will only hold hearings for urgent matters, such as serious threats to the health and safety of tenants and landlords. These hearings will be held by telephone or web conference.

Any tenant who receives a Notice of Termination from their landlord should immediately contact the Rental Office by phone at 902-892-3501 or by email at rentalinquiries@irac.pe.ca

All tenants have the right to live in their rental unit unless they are evicted “for cause” by their landlord.

Here is the legal process that must be followed for evictions:

- A landlord serves a tenant with an eviction notice also known as a Notice of Termination.
- The Notice of Termination gives the reason why the tenant is being evicted and the date to leave the rental unit.
- Some tenants move out after getting a Notice of Termination, and some do not.
- A tenant who disagrees with the Notice of Termination, can file an application with the Rental Office contesting the eviction. The Rental Office then holds a hearing.
- If a tenant will not move out by the date on the Notice of Termination, landlords can file an application with the Rental Office. The Rental Office then holds a hearing.
- After a hearing is held, a written decision, called an Order, is issued.
- The Order will say if the tenant can stay in the rental unit or if they must move out.
- If the Order says the tenant must move out, it will give a date and time that the Sheriff may come to enforce the eviction order.

At this time, all rental hearings, including eviction hearings, except for urgent matters, are suspended indefinitely. No Orders will be issued until further notice.

Tenants must still pay rent. If you can't pay your rent, get in touch with your landlord and tell them why. Try to work out an agreeable solution. Communication is important during this challenging time.

Anyone with questions about rental matters, can call the Rental Office at 902-892-3501 to leave a message and we will return your call. You can also email us at: rentalinquiries@irac.pe.ca. Our website is www.irac.pe.ca/rental